



THE ACT TEAM: THE PEOPLE YOU DEAL WITH

As we are marking our 25th anniversary in this edition, I thought it would be a good time to write briefly about the people that work at the ACT. Many readers will be familiar with my colleagues here, especially those of you that have come through our professional qualifications, those that have worked with or participated in our events and publications, and of course those that have been involved in our technical work.

The ACT has a team of just under 40 people. As Chief Executive I work closely with the managers responsible for each of our key areas; I like to think that as a relatively small group we operate with a suitably flat and flexible organisation structure. The main areas for which senior members of the staff are responsible cover education, commercial (which deals with both events and editorial), technical and administration (including membership). In addition, we have groups looking after marketing, IT and of course finance.

David Westby heads up the education area and reporting to him are Yvonne Dineen and Zully Grant-Duff. Yvonne and her operational team look after the entire process of working with students from enrolment through to celebrating examination success. With three separate qualifications now offered by the ACT, it is fundamental to the ACT's well-being that our complex operational processes should be efficient and trouble-free. A significant part of the work done by Yvonne and her team involves running the examination boards; these are at the heart of the maintenance of professional standards for our qualifications.

Zully initially joined the ACT to lead on the introduction of e-learning for our Cert ICM qualification. With that project successfully completed she is now responsible to David for the redevelopment of AMCT that we are undertaking; this is a complex project, the fruits of which will I am sure be immensely beneficial for students and the ACT as a whole.

Kate Hoyle looks after our commercial activity, with Jane Wicks responsible to her for events and Mike Henigan for editorial (which includes our other publishing activities). Amongst the major events that Jane's team produce are the Annual Dinner and *The Treasurer's Conference*. Both of these are high-profile occasions for the ACT; their successes can make a significant impact on our performance.

Mike's main responsibilities cover *The Treasurer*, and *The Treasurer's Handbook*. On the former he has our recently-recruited editor, Liz Salecka, working with him.

Technical is the concern of John Grout and Martin O'Donovan. They lead on the development of ACT technical positions and most importantly, our input to external consultation processes as well as the considerable variety of government, regulatory and other professional activities where treasury opinion is required.

Ria Robinson manages the administration and membership areas and we are very fortunate to be able to draw on her long experience of working with the ACT. Most of our members will also recognise the name of Anna McGee, as she is directly responsible to Ria for managing the membership area and all the services we provide.



ACT HEADQUARTERS AT OCEAN HOUSE IN LITTLE TRINITY LANE, LONDON

This overview of the team would be incomplete without mention of marketing, IT, finance and of course the rest of the ACT staff. Louise Michalowicz is responsible for the marketing function and works within the overall ambit of commercial, although a significant part of her output is directed at the marketing of our professional qualifications, which are of course non-commercial in nature. Charles Cresswell manages the IT services including the website and John Murphy heads up the small finance team. Finally, throughout the ACT we have an outstanding group of people who make it all happen with the managers named here.

Please use the contact details that are included in each edition of *The Treasurer* (on the inside of the back cover) and call or email any one of us to deal with issues you may have. My direct line is 020 7213 0734 and I am always happy to hear from members and others involved in working with us. **RICHARD RAEBURN**